## P5COM as the first Dutch organization to be certified for the new ISO 9001:2015

With its quality management system, consulting firm P5COM is the first organization in the Netherlands to comply with ISO 9001:2015 – developed by the International Organization for Standardization – which was recently published. The effective date worldwide is 23 September 2015. This makes P5COM one of the first consulting firms in the world to be certified in accordance with this new standard. ISO 9001:2015 replaces ISO 9001:2008.

The new standard requires a broader view of risk management and how to deal with opportunities. Moreover, it places more emphasis on leadership and objectives as drivers of improvement. A proud Peter Lamme, director of operations for P5COM, explains: 'These elements are often vital for the change projects that we go through with our clients. Our aim is to give clients effective support, so we need to set a good example. Leading the way in this development is part of that.'

P5COM received the ISO 9001 certificate on 23 September in Blaricum from Gijs Spiele, Certification Business Unit Manager for TÜV Netherlands, in the presence of Paul Brinker, team manager at Kader B.V. (quality care agency). 'P5COM is satisfied with the positive teamwork with TÜV Netherlands and Kader B.V. on the way to certification', says Lamme. 'During development of the new standard in the past months, they kept a close watch on what the new requirements would be. That enabled us to make the necessary changes in our organization even while ISO 9001:2015 was still under development. Everyone who works with us knows the advantages of our proactive approach. It gives me great satisfaction and fills me with pride that we are able to operate proactively even for our own organization.

Kader, bureau voor kwaliteitszorg b.v. assisted P5COM with ISO 9001 certification to the new ISO 9001:2015.

Blaricum, 23 September 2015